



Hoosier Tank Warranty Policy

WARRANTY PERIOD

- 1 year from the lot date stamped on the tank (stamped on the body)
- If the date of installation can be proved, 1 year from the date of installation. This is considered at the discretion of Hoosier Tank

To make a warranty claim all the following must be submitted:

1. Tank Model in question
2. Quantity
3. Picture(s) of defect/concern
4. Purchase Order number (PO#) OR the lot date stamped on the tank

All claims are to be submitted to: Warranty@hoosiertank.com

PROVISIONS & LIMITATIONS

Hoosier Tank warrants to the original purchaser ("Purchaser") of its products from Hoosier Tank or its Authorized Distributor that such products are, at the time of delivery to the Purchaser, made with good materials and workmanship. No warranty is made with respect to:

- 1) Any product, which has, in Hoosier Tank's judgment been subjected to negligence, accident, improper storage, improper service, improper installation or application.
- 2) Any reconditioned or prior owned product. Claims for items described in above should be submitted directly to the manufacturer of the component or accessory.
- 3) Any product, which has not been operated in accordance with the recommendations of Hoosier Tank.
- 4) Any product, that has been modified to alter functionality or capability without the written permission of Hoosier Tank.
- 5) Any product, with cosmetic damage, including but not limited to scratches, dents, pinch, and paint chips. If cosmetic appearance of the product is critical, a written request must be made during the time of placing the Purchase order.
- 6) Any product, with damage caused by use with another product.
- 7) Any product, with damage caused by accident, abuse, misuse, liquid contact, fire, or other external cause.
- 8) Any product, used as a structural support, or used such that there is external stress/strain on the product.



- 9) Labor, tools, or any additional cost relating to replacement of the product.
- 10) To defects caused by normal wear and tear or otherwise due to the normal aging of the product.

PROMPT DISPOSITION & RETURNS POLICY

Hoosier Tank will make a good faith effort for prompt correction or other adjustment with respect to the product, which proves to be defective within the warranty period. Before returning any product, write or call the distributor, agent, or authorized company from which the product was purchased, describing defect and giving relevant required information required to process warranty. No products will be accepted for return without Hoosier issuing a "Returned Material Authorization" (RMA) to the Purchaser. Each returned product must have the RMA number clearly marked on the product. Title and risk of loss pass to buyer upon pickup from to the common carrier.